



Crystalbrook Condominium Association

1310 LOUISVILLE ROAD
FRANKFORT, KENTUCKY 40601
Dale Roland, Manager
(502) 875-2229

01/28/2010

As the manager of a 112 unit Condominium Complex for several years, I have found it nearly, if not completely, impossible to please everyone. However, since we have hired John Rennels' A Plus Lawn and Landscape service we have come pretty close!

John and his crew have been very professional in every sense and do a tremendous job. They handle our lawn mowing, fertilization program and turf rebuilding projects as well as snow and ice removal. They provide everything Crystalbrook Condominiums required in a "one stop" package.

John and his crew provide courteous interaction with owners and tenants. Communication is outstanding, especially with the winter weather updates and their plans to address weather events.

Sincerely,

Dale Roland
Manager